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## After Hours Service

**AFTER HOURS  
0414 395 911**

**THE ROYAL BRISBANE  
HOSPITAL  
3646 8111**

**OR**

**THE HOLY SPIRIT  
NORTHSIDE HOSPITAL  
3326 3000**

**OR**

**PRINCE CHARLES  
HOSPITAL  
3139 4000**

(For further information please talk to your doctor)

**Patients may be contacted via SMS and E mail, this  
may be opted out**

### CONFIDENTIALITY AGREEMENT:

“Your medical records are a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff”. It is the Practices Policy at Aspley Robinson Rd Medical Centre that NO patient information (personal or medical) be released to anyone over the phone.

### URGENT MEDICAL TREATMENT:

Patients that require urgent medical treatment please inform reception staff.

### INTERPRETER SERVICES:

This service is available, please see reception staff.

### COMPLAINTS:

The Office of the Health Ombudsman  
PO Box 13281 George Street  
Brisbane QLD 4003  
[www.oho.qld.gov.au](http://www.oho.qld.gov.au)  
Phone: 133 646 Fax: (07) 3319 6350

### AUSTRALIAN COMMISSION ON SAFETY & QUALITY IN HEALTH CARE:

Phone: 02 9263 3633

### REMINDER SYSTEM:

This Practice uses a reminder system and recall system re: test results.

### PATIENT COMMENTS:

If you have any feedback and/or constructive suggestions to improve our services, please write to us Attention: Practice Manager or talk to one of our friendly staff.

# **ASPLEY SUPER CLINIC**

**Level 1, 605 Robinson Road  
Aspley QLD 4034**

**PH: 3863 2226  
FAX: 3863 2224**

**Welcome!**

It is our great pleasure to welcome  
you to the *Aspley Super Clinic*.

We are dedicated to the highest  
standard of professional care for all  
our patients, with an emphasis on  
long term follow up with the same  
General Practitioner.

### Opening Hours

**Monday - Friday  
9.00am – 5.30pm**

**Saturday  
9.00am – 12.00pm**

*“Quality Care ... Complete Care”*

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### Arranging An Appointment including House calls:

- Phone or email our surgery and speak to one our friendly receptionists who will assist with your appointment needs.
- If you need a *longer appointment* or a *procedure*, please advise this to the booking receptionist.
- House call can be arranged with relevant GP-additional cost may apply.

### Unable to Keep An Appointment:

- As we are a busy practice, we would really appreciate *at least two hours notice* if you are unable to keep your appointment.

### Services Provided:

- Family General Medicine
- Child Health and Immunisations
- Women's Clinics and Antenatal care
- Men's Health
- Sexual Health
- Skin Checks
- Travel Health
- Minor surgery and trauma
- Health Assessments and Care Plans
- Diabetic Care
- Asthma Care
- Weight management
- Work & Insurance Medicals
- Work Cover

### Billing Arrangements:

- Standard Consultation: \$65.00
- Long Consultation: \$95.00  
(If you require a longer consultation please inform reception)
- Aged Care Pension: BULK BILLED\*
- Disability Pension: BULK BILLED\*
- Veterans Pension: BULK BILLED\*
- Children under 16: BULK BILLED\*
- Single Parent Pension: BULK BILLED\*
- Healthcare Card Holders BULK BILLED\*
- \* Bulk billing applies during M-F 9am-5pm
- Weekend Billing: Sat \$70 (Standard Consult)
- Procedures, Dressings and Bandages may incur a consumable fee.
- EFTPOS and Credit Card facilities are available.

### Telephone Enquiries:

- Telephone interruptions to Doctors are only for emergencies.
- However, if you would like to leave a message with reception, we will endeavour to follow it up with doctor and return your call.
- Due to privacy laws, blood test and X-Ray results are NOT given over the phone, unless previously arranged with doctor.

### Online Appointment Bookings:

[www.firstcaredoctors.com.au](http://www.firstcaredoctors.com.au)

### Repeat Prescriptions:

- For repeat prescriptions, please make an appointment with your family doctor.

## OUR DOCTORS

**Dr Charles Hur**

**Dr Martin Graham**

**Dr Sailasa Vueti**

**Dr Stephen Cook**

**Dr Han Tan**

**Dr Ian Kwoh-Gain**

(Bulkbills everyone)